

ARCADIS HUMAN AND LABOR RIGHTS POLICY

DECEMBER 2016

For Internal and External use



Introduction

At Arcadis we define our mission as:

To create exceptional and sustainable outcomes for our clients in natural and built assets.

In pursuing this mission as a global company, we are committed to four core values in everything we do: *Integrity, Client Focus, Collaboration, and Sustainability*.

While our values of Integrity and Sustainability inform our Human and Labor Rights Policy, this policy further strengthens our commitment to international human rights principles encompassed in the Universal Declaration of Human Rights, the International Labor Organization's Declaration on Fundamental Principles and Rights at Work, the United Nations Global Compact and the United Nations Guiding Principles on Business and Human Rights.

Scope: policy applies to Arcadis' employees and business partners

This Human and Labor Rights Policy applies to the whole of Arcadis and its employees (including independent contractors, temporary workers and similar), and extends to the projects which it manages on behalf of its clients. We encourage our business partners to uphold the principles in this Policy and to adopt similar policies within their businesses.

Respect for Human Rights

Arcadis respects human rights. Arcadis believes in sustainable business development and considers respect for Human Rights and the proper adherence to Labor Rights as an integral component of responsible business behavior. The Company is committed through its designs and client work to improve quality of life for people touched by the projects in which it is involved. The Company is also committed to identify, prevent, or mitigate adverse human rights impacts resulting from or caused by our business activities before or if they occur through human rights due diligence and mitigation processes.

No Forced Labor and Human Trafficking

Arcadis prohibits the use of all forms of forced labor, and any form of human trafficking.

No underage workers

Arcadis prohibits the employment of individuals under the applicable statutory minimum age for workers.

Safe and Healthy Workplace

At Arcadis, the health, safety, and well-being of our employees and stakeholders are central to everything that we do. Our health and safety (H&S) program focuses on a culture that strives for zero accidents. The program is governed by our Global H&S Management System which promotes a proactive and preventive risk- and behavior based approach.

Valuing Diversity

Arcadis has a Diversity and Inclusion (D&I) program. We believe that fostering a diverse Arcadis in which we inspire people to be their true selves, and reach their full potential, will



contribute to delivering exceptional outcomes for clients and society. We plan and track diversity developments at the regional level and internally report on progress.

We aim to recruit, hire, place, train, compensate and advance people based on needs in the organization and qualifications, skills, experience and performance of our people. We are dedicated to fostering workplaces that are free from discrimination or harassment based on race, sex, national or social origin, religion, age, disability, sexual orientation, political opinion, or any other status protected by applicable law.

Arcadis does not tolerate disrespectful or inappropriate behavior, unfair treatment, or unfair retaliation of any kind. Harassment is unacceptable.

Work Hours, Wages, and Benefits

Arcadis compensates employees competitively relative to its industry and the local labor market. The Company's principle is to provide a living wage.

Arcadis follows applicable wage, work hours, overtime and benefits laws in the countries where it operates, or, in the absence of such laws, with international labor standards.

Arcadis attempts to prevent compulsory redundancies. In cases where these are unavoidable, the company promotes responsible redundancy procedures.

Arcadis promotes a good work-life balance for its employees and applies workplace and worktime flexibility strategies to accommodate this.

If Arcadis employees require time for dependent care, the Company aims to accommodate this.

Freedom of Association and Collective Bargaining

Arcadis respects its employees' right to join, form or not to join a labor union, seek representation, bargain or not bargain collectively in accordance with local laws and without fear of reprisal, intimidation, or harassment. Where employees are represented by legally recognized unions, we aim to have constructive dialogues with their chosen representatives and bargain in good faith with such representatives.

Dealing with dilemmas; guidance to and reporting by employees

Our human rights and labor rights commitments are an integral part of our Arcadis General Business principles due to our membership of UN Global Compact. Each individual employee of Arcadis has the responsibility to work in a way that corresponds with the Arcadis Core Values and with the Arcadis General Business Principles. Management of the Arcadis regions and countries is primarily responsible for assuring an open climate where any related dilemmas, or potential dilemmas can be discussed, and issues are handled with due care.

We encourage our employees to address or report internal or external issues in line with internal reporting procedures. These assume reporting to immediate supervisor yet provides for other reporting options if conducive, such as the possibility of using an anonymous integrity phone line. 'Issues' can cover a very broad range of topics, and, in



any case, includes suspected violations in areas of bribery and corruption, conflicts of interest, free enterprise and fair competition, human rights, labor rights, discrimination, harassment, and financial bookkeeping. Arcadis trusts the judgment of employees to address and report issues or potential issues in good faith.

External engagement; Community and Stakeholders

Arcadis is conscious of the impact it has on the communities in which it operates through the projects it performs on behalf of its clients. Through our well spread network of offices, we can engage with stakeholders in those communities to ensure that we listen to, learn from, and consider their views as we conduct our business. We are committed to engaging in dialogue with stakeholders on human rights or labor rights issues related to our business where appropriate, taking the view that local issues are most appropriately addressed at the local level.

More information

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