

ARCADIS CONNECT PRIVACY POLICY

Last updated July 1, 2018

This privacy policy governs your use of the software application Arcadis Connect (“Application”) for mobile devices that was created by Arcadis. The Application is a tool to highlight Arcadis’ capabilities and solutions as a leading global design, engineering and management consulting company.

What information does the Application obtain and how is it used?

User-provided Information

The Application obtains the information you provide when you download the Application.

Automatically Collected Information

The Application may also collect certain information automatically, including, but not limited to, the type of mobile device you use, your mobile device’s unique device ID, the IP address of your mobile device, your mobile operating system, the type of mobile Internet browser you use, and information about the way you use the Application.

Geo-location Information

We may request access or permission to and track location-based information from your mobile device, either continuously or while you are using the Application, in order to provide you with location-based services. Location information is generalized and not specific enough for us to identify you or your company. If you wish to change our access or permissions, you may do so in your device’s settings.

Mobile Device Access

We may request access or permissions to certain features from your mobile device, including your mobile device’s camera, storage, device motion and orientation, and other features. If you wish to change our access or permissions, you may do so in your device’s settings.

Push Notifications

We may request to send you push notifications regarding the Application. If you wish to change our access or permissions, you may do so in your device’s settings.

We may use the information collected via the Applications to:

- Email you information you requested, if you have provided an email address
- Improve the efficiency and operation of the Application
- Monitor and analyze usage and trends to improve your experience within the Application
- Compile anonymous statistical data and analysis for internal use
- Notify you of updates to the Application

Analytics

We may partner with selected third-party vendors such as Adobe Analytics to allow tracking technologies and remarketing services on the Application through the use of first-party cookies and third-party Cookies, to, among other things, analyze and track users of the Application, determine the popularity of certain content, and better understand online activity. By accessing the Application, you consent to the collection and use of your information by these third-party vendors. You are encouraged to review their privacy policies and contact them directly for responses to your questions. We do not transfer personal information to third-party vendors.

Does the Application collect precise real-time location information?

This Application does not collect precise information about the location of your mobile device.

Do third parties see and/or have access to information obtained by the Application?

Only aggregated, anonymized data is periodically transmitted to external services to help us improve the Application and our service. We will share your information with third parties only in the ways described in this privacy statement.

We may disclose User Provided and Automatically Collected Information:

- As required by law, such as to comply with a subpoena, or similar legal process.
- When we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to a government request.
- With trusted services providers that work on our behalf, do not have an independent use of the information we disclose to them, and have agreed to adhere to the rules set forth in this privacy statement.

If Arcadis is involved in a merger, acquisition, or sale of all or a portion of its assets, you will be notified via email and/or a prominent notice on our website of any change in ownership or uses of this information, as well as any choices you may have regarding this information.

What are my opt-out rights?

You can stop all collection of information by the Application by uninstalling the Application. You may use the standard uninstall processes available on your mobile device or via the mobile application marketplace or network.

Data retention policy/managing your information

We will retain User-provided information for as long as you use the Application and for a reasonable time thereafter. We will retain Automatically Collected information for up to 24 months and thereafter may store it in aggregate.

Children

We do not use the Application to knowingly solicit data from or market to children under the age of 13. If a parent or guardian becomes aware that his or her child has provided us with information without their consent, he or she should contact us at arcadisconnect@arcadis.com. We will delete such information from our files within a reasonable time.

Security

We are committed to safeguarding the confidentiality of your information. We provide physical, electronic, and procedural safeguards to protect information we process and maintain. For example, we limit access to this information to authorized employees and contractors who need to have information in order to operate, develop or improve our Application. Although we endeavor provide reasonable security for information we process and maintain, please be aware that no security system can prevent all potential security breaches.

Changes

This Privacy Policy may be updated from time to time for any reason. Our new Privacy Policy will be posted here, and we will issue a push notification within the Application. You are advised to consult this Privacy Policy regularly for any changes, as continued use is deemed approval of all changes.

Your Consent

By using the Application, you are consenting to our processing of your information as set forth in this Privacy Policy now and as amended by us. "Processing" means using cookies on a computer or hand-held device or using or touching information in any way, including, but not limited to, collecting, storing, deleting, using, combining and disclosing information, all of which will take place in the United States. If you reside outside the United States your information will be transferred, processed and stored there under United States privacy standards.

California Privacy Rights

California Civil Code Section 1798.83, also know as the "Shine the Light" law, permits California residents to request and obtain from us, once a year and free of charge, information about categories of personal information (if any) we disclosed to third parties for direct marketing purposes and the names and addresses of all third parties with which we shared personal information in the immediately preceding calendar year. If you are a California resident and would like to make such a request, please submit your request in writing to us using the contact information provided below.

If you are under 18 years of age, and reside in California, and have a registered account with the app, you have the right to request removal of unwanted data the you publicly post on the App. To request removal of such data, please contact us using the contact information provided below, and include the email address associated with your account and a statement that you reside in California. We will make sure the data is not publicly displayed on the Application, but please be aware that the date may not be completely or comprehensively removed from our system.

Contact us

If you have any questions regarding privacy while using the Application, or have questions about our practices, please contact us via email at arcadisconnect@arcadis.com.