

FIRST HALF YEAR RESULTS 2017

Peter Oosterveer | CEO
Renier Vree | CFO
Amsterdam 27 July 2017

IMPROVING
QUALITY OF LIFE

DISCLAIMER

Statements included in this presentation that are not historical facts (including any statements concerning investment objectives, other plans and objectives of management for future operations or economic performance, or assumptions or forecasts related thereto) are forward looking statements. These statements are only predictions and are not guarantees. Actual events or the results of our operations could differ materially from those expressed or implied in the forward looking statements. Forward looking statements are typically identified by the use of terms such as “may,” “will,” “should,” “expect,” “could,” “intend,” “plan,” “anticipate,” “estimate,” “believe,” “continue,” “predict,” “potential” or the negative of such terms and other comparable terminology.

The forward looking statements are based upon our current expectations, plans, estimates, assumptions and beliefs that involve numerous risks and uncertainties. Assumptions relating to the foregoing involve judgments with respect to, among other things, future economic, competitive and market conditions and future business decisions, all of which are difficult or impossible to predict accurately and many of which are beyond our control. Although we believe that the expectations reflected in such forward looking statements are based on reasonable assumptions, our actual results and performance could differ materially from those set forth in the forward looking statements.

HIGHLIGHTS FIRST HALF YEAR 2017

- Starting to see benefits of the initiatives to position Arcadis for profitable growth:
 - more focus on clients
 - reducing working capital
 - simplified operating model with lower costs
- North American business returned to growth after three years of decline
- Positive business sentiment and higher backlog in most businesses, while we remain cautious about Brazil and the Middle East
- In the Middle East, we received cash payments on overdue receivables and reached important milestones on multiple contracts
- The results and developments in the first half year give us confidence that we will continue to make progress in the second half year

CLIENT FOCUS AND IMPROVING QUALITY OF LIFE – RECENT PROJECT WINS

Sydney Metro, Australia

- Station Design and Technical services contract within a JV
- Engineering design of 6 underground metro rail stations as part of Australia's biggest public transport project

Buildings



Salpêtrière Bridge, Paris, France

- Designing and managing the bridge construction using BIM technology
- Bridge materials will include recycled materials. Bridge designed to allow for easy access for the disabled

Infrastructure



CLIENT FOCUS AND IMPROVING QUALITY OF LIFE – RECENT PROJECT WINS

Moorebank Logistics Park, Moorebank, Australia

- Securing a AU \$150 million investment for Qube Holdings by the Clean Energy Finance Corporation
- Providing freight logistics and sustainability advisory services

Environment



Water

Marine master planning services, Abu Dhabi, UAE

- Master planning services for the waterfront components of the Traditional Souq development
- Providing solutions for the seawall, coastal protection elements and boardwalks with a water jetty



FIRST HALF YEAR & SECOND QUARTER 2017 OPERATING RESULTS

in € millions	HALF YEAR			SECOND QUARTER		
	2017	2016	Change	2017	2016	Change
Gross revenues	1,648	1,678	-2%	830	832	0%
Net revenues	1,256	1,263	-1%	628	630	0%
<i>Organic growth</i>	-1%			0%		
EBITDA	100	108	-8%	48	52	-8%
Operating EBITA	90	98	-7%	44	46	-5%
<i>Operating EBITA margin¹⁾</i>	7.2%	7.7%		7.0%	7.3%	
Free cash flow	-28	-62		34	-10	
Net working capital %	19.3%	19.9%				
Net debt	514	587				

¹⁾ Acquisition, restructuring and integration-related costs

- Net revenues €1,256 million, organically -1% in first half year and 0% in the second quarter
- EBITDA €100 million, -8%; operating EBITA €90 million, -7%
- Free cash flow of +€34 million in Q2 leading to lower year-over-year net debt of €514 million
- Net debt/EBITDA covenant leverage ratio: 2.5 (December 2016: 2.5)

FIRST HALF YEAR 2017 NET INCOME AND EPS

In € millions	H1 2017	H1 2016	Change
EBITDA	100	108	-8%
Depreciation	20	20	
EBITA	80	88	-9%
Amortization	-16	-19	
EBIT	64	69	-7%
Net finance expenses	-12	-13	
Income taxes	-16	-14	
Income tax rate	30%	25%	
Income from associates	-2	-1	
Non-controlling interests	0	-1	
Net income	34	40	-15%
Net income from operations¹⁾	47	55	-14%
EPS²⁾ (€)	0.40	0.48	-17%
EPS from operations²⁾ (€)	0.55	0.66	-17%

¹⁾ Excluding acquisition, restructuring and integration-related costs

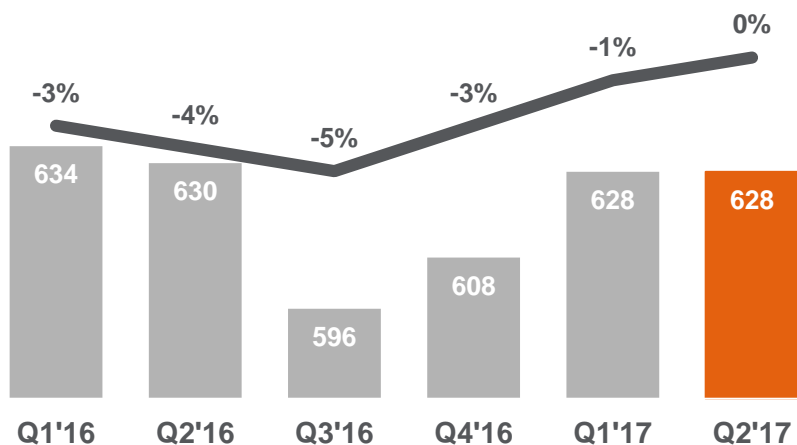
²⁾ Average number of shares H1 2017: 85.1 million (H1 2016: 83.4 million)

- Net financing expenses €12 million (H1 2016: €13 million)
- Income taxes increased to 30% mainly due to non-recognized losses Brazil
- Income from associates -€2 million related to energy assets in Brazil
- Net income from operations €47 million (H1 2016: €55 million)
- EPS from operations €0.55 (H1 2016: €0.66)

REVENUE AND OPERATING EBITA

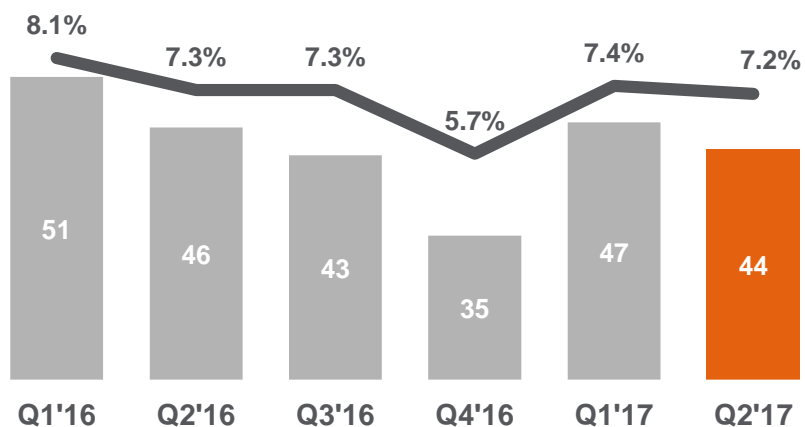
Net Revenues

(€ millions & organic growth %)



Operating EBITA

(€ millions & in margin %)



First Half year 2017

- North America, Continental Europe, United Kingdom and Australia delivered organic revenue growth
- Revenues declined in Latin America and the Middle East
- Operating EBITA decreased by 7% as improvement in North America is offset by €6 million operating loss in Latin America

Q2 2017

- Improving organic growth, driven by North America, CallisonRTKL and Asia
- Sustained growth in Continental Europe, United Kingdom and Australia. Lower revenues in Latin America and the Middle East
- Operating EBITA margin lower than in Q1 due to less working days

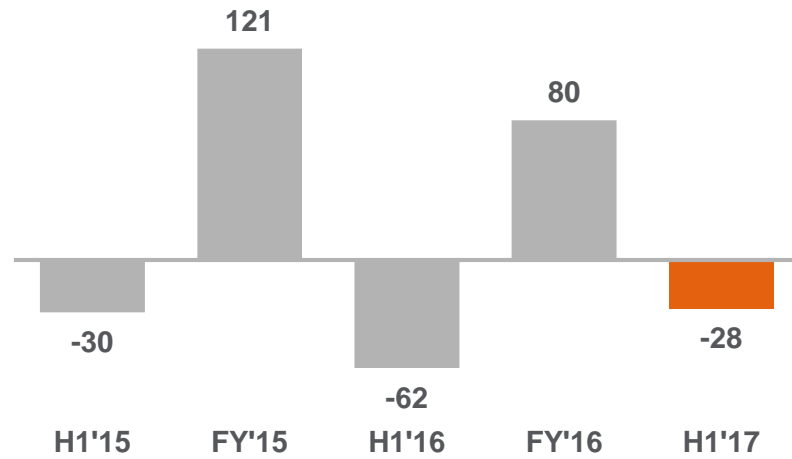
CASH FLOW STATEMENT

In € millions	H1 2017	H1 2016
EBITDA	100	108
Changes in net working capital	-70	-72
Changes in other working capital	-5	-45
Tax paid	-11	-13
Net interest paid	-13	-14
Other	-5	-
Cash flow from operating activities	-4	-36
Capital expenditure	-24	-26
Free cash flow	-28	-62

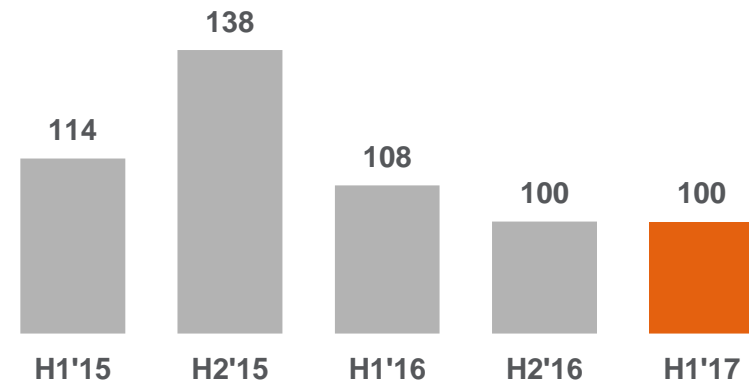
- Free cash flow -€28 million (H1 2016: -€62 million)
- Movement in net working capital in line with last year
- Free cash flow in second quarter +€34 million (Q2 2016: -€10 million) due to higher collections and focus on cash management

STRONG FREE CASH FLOW LOWER NET DEBT FIRST HALF YEAR

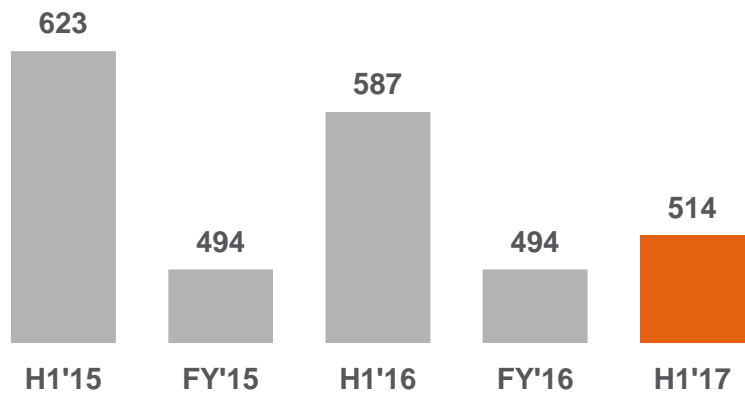
Free Cash Flow
(€ millions)



EBITDA
(€ millions)

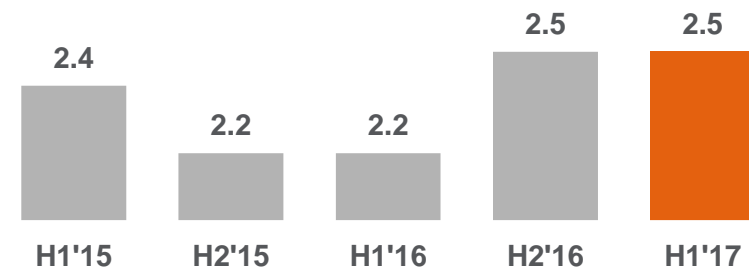


Net Debt
(€ millions)



Average net debt/EBITDA

Calculated using bank covenant methodology



BALANCE SHEET

In € millions

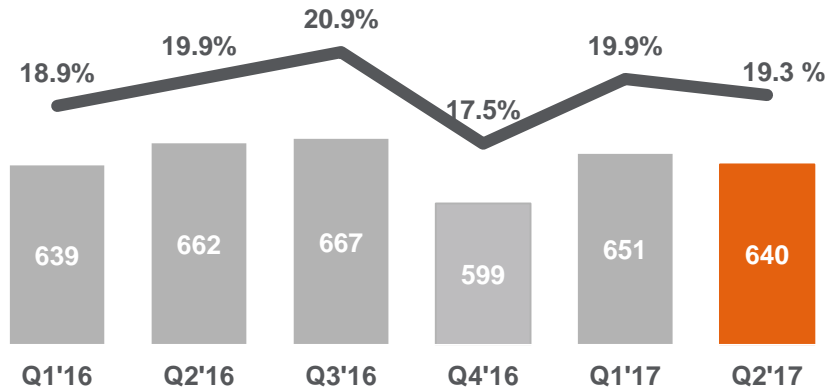
Assets	30 June 2017	31 Dec 2016	Equity and liabilities	30 June 2017	31 Dec 2016
Intangible assets	1,114	1,170	Equity	977	1,002
Fixed assets	97	100	Loans & borrowings	595	700
Other non-current assets	84	87	Other non-current liabilities	171	176
Trade receivables	572	622	Billing in excess of cost	243	287
Work in progress	539	518	Short-term debt	187	56
Other current assets	130	111	Accounts payable	226	253
Cash and cash equivalents	284	260	Other current liabilities	421	394
Total	2,820	2,868	Total	2,820	2,868

- Trade receivables improved from 31 December 2016 due to cash collections
- Work in progress (net of Billing in excess of costs) at €295 million seasonally higher than €232 million at 31 December 2016, but lower than peak of €331 million at 30 June 2016

REDUCTION WORKING CAPITAL AND DSO REMAINS PRIORITY

Working capital

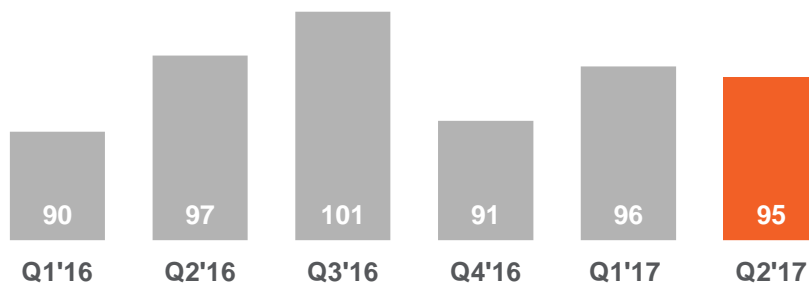
(€ millions & as % of gross revenues)



- Working capital as a percentage of gross revenues was 19.3% (Q2 2016: 19.9%)
- Positive free cash flow in second quarter helped improve this ratio
- Days Sales Outstanding improved to 95 days (Q2 2016: 97 days)
- In the Middle East, partial cash payments on overdue receivables were received and important milestones on multiple contracts were approved. Significant cash collection expected in Q3/Q4

DSO

(number of days)



AGING RECEIVABLES

In € millions

	30 June 2017		31 December 2016	
	Gross receivable	As %	Gross receivable	As %
Not past due	307	49%	341	50%
Past due 0-30 days	89	14%	121	18%
Past due 31-120 days	85	14%	79	12%
More than 120 days due	142	23%	138	20%
Total	623	100%	678	100%
Provision receivables	-53		-58	
Provision %	8.5%		8.6%	
Net Receivables¹⁾	570		620	

¹⁾ Excluding receivables from associates

- 8% lower net receivables due to focus on collection
- Increase > 120 days mainly due to a project for an Oil & Gas client in North America that involves insurance
- Decrease provision of €5 million due to utilization of €7 million, FX impact of -€2 million, and net P&L charge of €4 million

SEGMENTS



AMERICAS



EUROPE &
MIDDLE EAST



ASIA PACIFIC



CALLISONRTKL

AMERICAS FIRST HALF YEAR & SECOND QUARTER RESULTS

In € millions	H1 2017	H1 2016	Change	Q2 2017	Q2 2016	Change
Gross revenues	599	606	-1%	302	296	2%
Net revenues	394	391	1%	198	194	2%
<i>Organic growth</i>	-3%			-1%		
EBITA	17.5	20.1	-13%			
Operating EBITA ¹⁾	23.4	24.0	-3%			
Operating EBITA margin	5.9%	6.1%				
<i>Backlog organic growth</i>	5%	1%				
DSO	87	88				

¹⁾ Operating EBITA excludes acquisitions, restructuring and integration-related costs

- Organic revenue decline consists of 1% growth in North America (+3% in second quarter), and 32% decline in Latin America
- Growth of Environmental and Infrastructure businesses drove Operating EBITA in North America, which was €3 million higher
- EBITA in Latin America decreased by €7 million due to an operating loss of €6 million and €4 million restructuring charges
- Clients in Brazil continue to delay investment decisions, impacting the Infrastructure business. Environmental business is more stable
- Further restructuring measures taken and planned for Brazil to bring down costs in line with market reality

EUROPE & MIDDLE EAST FIRST HALF YEAR & SECOND QUARTER RESULTS

In € millions	H1 2017	H1 2016	Change	Q2 2017	Q2 2016	Change
Gross revenues	685	725	-5%	335	361	-7%
Net revenues	566	581	-3%	278	289	-4%
<i>Organic growth</i>	1%			-1%		
EBITA	36.6	41.5	-12%			
Operating EBITA ¹⁾	39.8	46.7	-15%			
Operating EBITA margin	7.0%	8.0%				
<i>Backlog organic growth</i>	6%	2%				
DSO	111	107				

¹⁾ Operating EBITA excludes acquisitions, restructuring and integration-related costs

- Organic growth consists of 4% growth in Continental Europe, 5% in the UK, compensating 13% decline in the Middle East
- Continental Europe: all countries contributed to revenue growth. Better market conditions in the private sector supported strong order intake
- UK: Organic net revenue growth in all segments, while backlog improved after winning many strategic pursuits
- Middle East: Revenues decreased and backlog came down due to selective bidding and lower demand
- EBITA decreased mainly due to the Middle East and the weaker British Pound. Operating EBITA improved in Continental Europe

ASIA PACIFIC FIRST HALF YEAR & SECOND QUARTER RESULTS

In € millions	H1 2017	H1 2016	Change	Q2 2017	Q2 2016	Change
Gross revenues	196	183	7%	105	95	10%
Net revenues	172	166	4%	89	86	4%
<i>Organic growth</i>	0%			1%		
EBITA	14.1	14.4	-2%			
Operating EBITA ¹⁾	14.2	14.4	-1%			
Operating EBITA margin	8.3%	8.7%				
<i>Backlog organic growth</i>	6%	-4%				
DSO	86	89				

¹⁾ Operating EBITA excludes acquisitions, restructuring and integration-related costs

- Asia: Net revenues declined organically by 5%. In the second quarter return to growth while backlog improved
 - Singapore generated lower revenues due to a slower buildings market and from exiting low margin services
 - Revenues in China started growing again in the second quarter
- Australia Pacific: Organic net revenue growth was 8%, fueled by major projects wins like Sydney Metro
 - Higher revenues from delivering major infrastructure, buildings and environmental projects across major urban areas of Australia

CALLISONRTKL FIRST HALF YEAR & SECOND QUARTER RESULTS

In € millions	H1 2017	H1 2016	Change	Q2 2017	Q2 2016	Change
Gross revenues	168	164	3%	88	80	11%
Net revenues	124	125	-2%	63	61	2%
<i>Organic growth</i>	-3%			1%		
EBITA	12.3	12.1	1%			
Operating EBITA ¹⁾	13.1	12.4	5%			
Operating EBITA margin	10.6%	9.9%				
<i>Backlog organic growth</i>	-7%	1%				
DSO	71	98				

¹⁾ Operating EBITA excludes acquisitions, restructuring and integration-related costs

- Due to a weak Q1, net revenues declined organically by 3% mainly due to lower activity levels in US commercial real estate
- In Q2, momentum improved with an organic growth of 1%, supported by the Retail and Workplace practices
- EBITA margin improved due to cost measures
- Backlog declined due to revisions on legacy projects; excluding this, backlog is stable

IMPROVING QUALITY OF LIFE - THE WAY FORWARD



URBANIZATION



MOBILITY



SUSTAINABILITY



GLOBALIZATION



DIGITAL



ASSET
PRODUCTIVITY

- **Strong fundamentals for growth: Urbanization, Mobility and Sustainability**
 - Working with clients and partners to create smart and sustainable urban areas that address the needs of society
- **Closer to our clients in a simplified structure**
 - Regions pursue market opportunities and deliver outcomes to clients supported by global insights and solutions
 - Global Excellence Centers provide cost effective solutions
 - Increasingly enabled through the “Arcadis Way”: harmonized business processes and systems
- **Driving innovation through digitalization**
 - Appointment of Chief Digital Officer and a multidisciplinary team to build a digitally-enabled business
- **Opportunities for growth and to improve performance**
 - Enhancing commercialization of our solutions
 - Improving project delivery
 - Balancing risks and opportunities in our portfolio

E2 ManageTech

- An enterprise technology solutions firm providing IT and business services for the Environmental, Health and Safety (EHS) information market
- E2 was established in 1998 and employs more than 50 people, located in the United States and Canada
- Capturing this segment strengthens Arcadis' capabilities to support the growing market demand in North America and globally

E2MANAGETECH
COLLABORATE | INNOVATE | DELIVER

LEADERSHIP PRIORITIES

Outlook 2017:

- In general, positive business sentiment in most regions
- Increased infrastructure spending in many countries
- Uncertainty around Brazil and the Middle East remains
- Strong pipeline and cost reductions supporting profitable growth

Leadership priorities 2017:

- Focusing on clients, leading to growth in backlog and revenues
- Reducing costs by simplifying organization structure, strengthening project management and expanding GEC's
- Reducing working capital
- Driving innovation through digitalization
- Finalizing the strategy update

 **ARCADIS** | **Design & Consultancy**
for natural and
built assets